

VE Kiosk Setup Guide



Contents

PART NUMBER	DESCRIPTION	QTY
VEK1000 or VEK1000GW	VE Kiosk, White or Gray and White	1
VE1015679	Power Cord, GFCI	1
VE1015696 or VE1015393	Header Panel - White or Gray and White	1
VEPKS0901RG*	Gloss Wrap for Header (if ordered)	1
VEPKS0901RM*	Matte Wrap for Header (if ordered)	1
VE7207K	#8-32 Keps Nut	6
VE1015314	Bracket, Strain Relief for Ethernet Cable	1
VED4329	#8-3/8" Thread Cutting Screw	2
VE1015449	Printer (if ordered - factory installed)	1
VE1015834	VE Kiosk Setup Guide	1
Temperature Sensors (if ordered)		
VE1015728	Temp Probe Kit	
VE1015669	- 4' Temperature Probe with Sensor	1
VE1015671	- Temp Probe, 20' Extension	2
VE4657	- Adhesive-Backed Clamp	6
VE4603K	- 4" Black Cable Tie	6
VE1015670	Temp Probe, 10' Extension	1
VE1015671	Temp Probe, 20' Extension	1
VE1015672	Temp Probe, 40' Extension	1

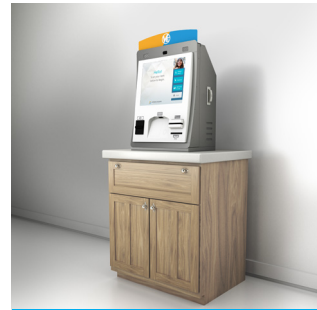
*Wrap is factory applied to header if ordered with VE Kiosk.

Tools Required

11/32" Nut Driver

1/4" Nut Driver

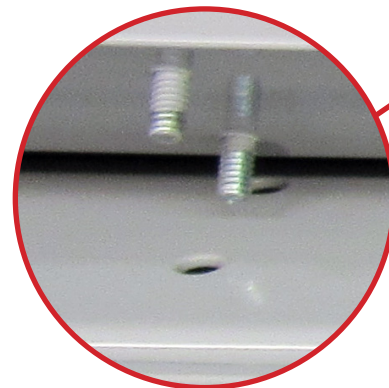
Unpack Kiosk



Lift the top cover box up to unpackage the VE Kiosk. Ensure all contents including the optional parts, if ordered, arrived with the shipment. Optional parts include a gloss or matte header graphic already adhered to the header and temperature probe cables and extensions.

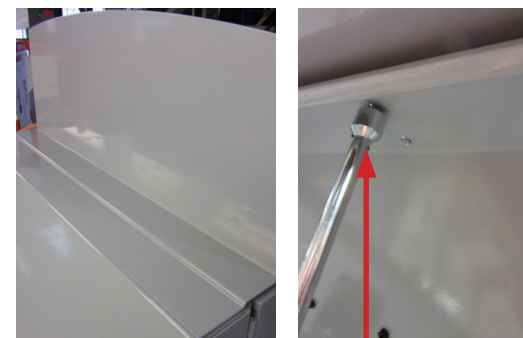
Install Header

1. Position and align six studs under header (kit item) with holes on top of kiosk as shown in figure on right.



NOTE: If ordered, the gloss or matte-finished wrap has already been applied to the header at the factory.

2. Ensure header is set flush on top of kiosk. Then, on inside of kiosk and using 11/32" nut driver, fasten Keps nuts (kit item) on studs to a snug fit in six places.



Connect Power & Internet Cables

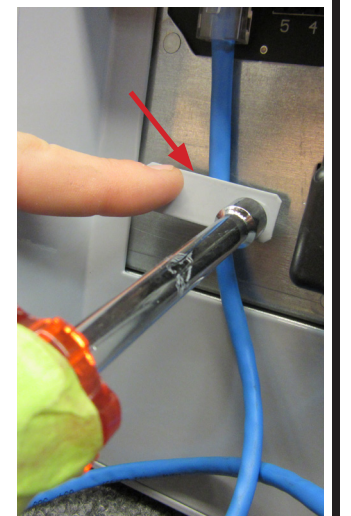
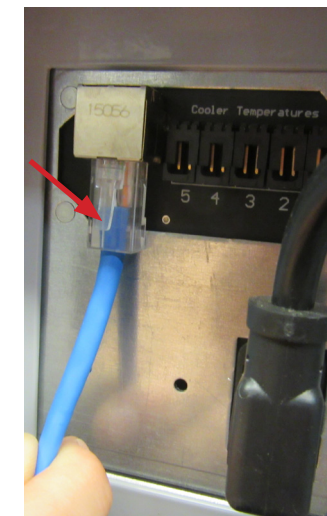
⚠ WARNING

The VE Kiosk is supplied with a built-in GFCI on the power cord. After connecting power cord to the kiosk and wall outlet, press the "Test" button to trip the GFCI. Then, press the "Reset" button to energize the circuit. If either test fails, the power cord must be replaced in order to be protected. Contact VE customer service for replacement at 888.816.8348.

1. Connect power cable (kit item) to back of kiosk as shown in image on right.



2. Connect Ethernet cable to VE Kiosk port as shown in first image. Using 1/4" nut driver and thread cutting screws (kit item), fasten strain relief bracket (kit item) over Ethernet cable in two places as shown in second image. Connect other end of cable to Ethernet port with internet connection. Then, plug power cord into wall outlet.



NOTE: See other side for instructions on connecting temperature monitor cables and details about network specifications and software integration.

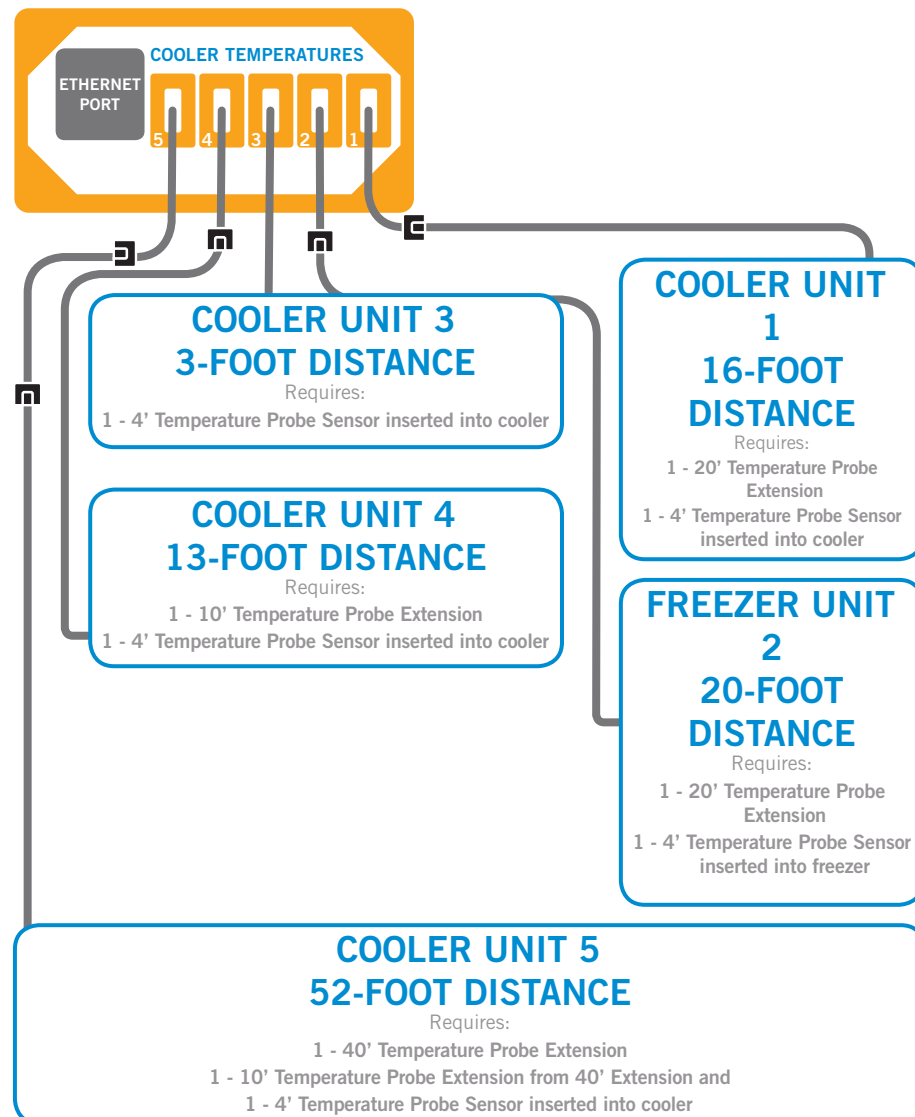


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Connect Temperature Monitor Cables

The VE Kiosk monitors temperatures of up to five chilled devices. Temperature cables connect from the back of the kiosk to the corresponding chilled device. Each chilled device requires one 4-foot temperature probe plus the applicable extension cable's length based on the chiller's distance from the VE Kiosk. Temperature extension cables are available in 10, 20, and 40-foot lengths. Moreover, extensions connect as needed with insignificant temperature variation.



VE Kiosk Network Specifications

The VE Kiosk requires an internet connection to function properly. The Kiosk connects to the internet via an Ethernet port on the back of the device. If the internet connection is protected by a managed firewall, several endpoints must be whitelisted for proper operation.

Connection Type

RJ-45 Ethernet

Minimum Connection Speeds

1 Mbps downstream
1 Mbps upstream

Firewall Configuration

The following endpoints must be configured to allow inbound and outbound traffic on the designated port(s):

URI	TCP Port(s)
kiosk.veii.com	443
kioskmw.veii.com	80, 443
api.mailgun.net	443
ec.usatech.com	80, 443, 9443
getmore.usatech.com	80, 443
usalive.usatech.com	80, 443, 9443
*.teamviewer.com	80, 443, 5938

QUESTIONS?

Contact Vendors Exchange®
Customer Support
at **888.816.8348**
or customer@veii.com

Integrate VE Kiosk Software With VMS

VMS information is needed so Vendors Exchange Customer Support can enable your VMS to manage your VE Kiosk for a streamlined, single-point solution.

For all operators, after providing your VMS information, please allow 24-48 hours for remote VE Kiosk configuration.

For Streamware Operators:

Contact VEII Customer Support at 888.816.8348 or at CustomerCare@veii.com.

For Cantaloupe Operators:

Contact VEII Customer Support at 888.816.8348 or at CustomerCare@veii.com.

For VendSys Operators:

Contact VEII Customer Support at 888.816.8348 or at CustomerCare@veii.com to provide:

1. VendSys login credentials (user name and password).
2. VendSys license number.
3. VendSys market ID, available after a VE Kiosk is created in your VMS.
 - For each VE Kiosk cooler, freezer or shelving unit planogram, a minimum of two products is required to test the software configuration.
4. VE Kiosk MAC address, found near the power switch inside the machine.
5. Your contact name, company name, email, and phone number.